

Unlock Record Efficiency with Tungsten Intelligent Automation

“Efficiency” isn’t just a buzzword. In a complex, ever-changing government landscape, it’s critical to mission success. For records management, that means shifting from paper-based to digital workflows. Digitizing records management processes promises significant gains in efficiency and accuracy. But modernization is a major undertaking that requires a strategic approach and the right solutions and partners.

The Challenge

Government agencies are responsible for proper creation, maintenance and disposal of meticulous records. Effective records management is essential to ensuring accuracy, protecting privacy and security, building public trust and preserving history – and has been a largely manual process until recent years.

Problems with Manual Management

- Prone to inaccuracies and increased risk due to human error
- Time-consuming, often resulting in lengthy backlogs
- Filing, storing and searching for paper documents is expensive
- More difficult to standardize when decisions and classifications are made by different people
- Challenging to ensure compliance with changing requirements

Recent reductions in the federal workforce are only compounding these problems – fewer employees to dedicate to records management tasks means longer backlogs, and over-burdened staff are more likely to make potentially catastrophic mistakes. By implementing solutions that automate tasks and enable zero-click capabilities, agencies can reduce those risks and speed the records management pipeline with ease and confidence.

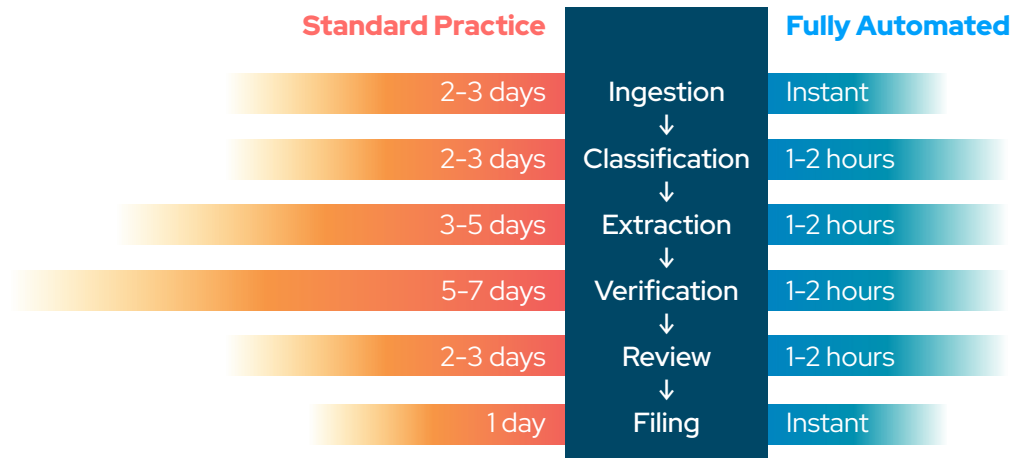
*Federal agencies process more than **100 billion** pieces of paperwork annually*

The Solution: Tungsten TotalAgility Intelligent Automation Platform

Artificial intelligence is transforming the way the government works, and document processing is no exception. Automating traditionally manual tasks for content-heavy, mission-critical workflows can speed the path to compliant records management, actionable insights, and evidence-based decision-making.

Efficiency is about speed and accuracy: Doing the right things, at the right time, with the right tools.

With Tungsten TotalAgility, agencies can leverage automation and zero-click processes to achieve true efficiency, saving time and costs, improving accuracy and resource utilization, and ultimately transforming the records management workflow.



Achieve **85-90% faster** records management with Tungsten TotalAgility

The Tungsten Automation Advantage

For 40 years, Tungsten Automation, formerly known as Kofax, has been a trusted partner in the public sector, from the state and local to federal level. As today's government customers navigate swiftly evolving policies and technologies, Tungsten Automation offers future-focused innovation backed by decades of hands-on experience in government operations. Consistently hailed as a leader in both vision and impact, Tungsten Automation brings the flexible, scalable, intelligent automation agencies need to successfully modernize records management.



Unified, End-to-End Solution

Achieve end-to-end results from a single provider to lower cost of ownership and improve employee experience.



Powered by Generative AI & Agentic AI

Improve proficiency and efficiency with valuable business insights and accelerated time to value.



Robust Partner Network

Access to 1,000+ global partners and 300+ prebuilt industry solutions customizable to your business needs.



Proven Solutions & Trusted Expertise

40 years of experience, 25,000+ satisfied customers, and industry recognition from top analysts.

Fast Facts about Tungsten Automation

- Designated FedRAMP® In Process
- A Leader in 2025 Gartner® Magic Quadrant™ for Intelligent Document Processing Solutions
- 40 years serving the federal government
- Used by 14/15 federal departments
- 25,000+ Customers worldwide

To learn more about how Tungsten Automation can help your agency unlock records management efficiency, visit tungstn.ai/USGov