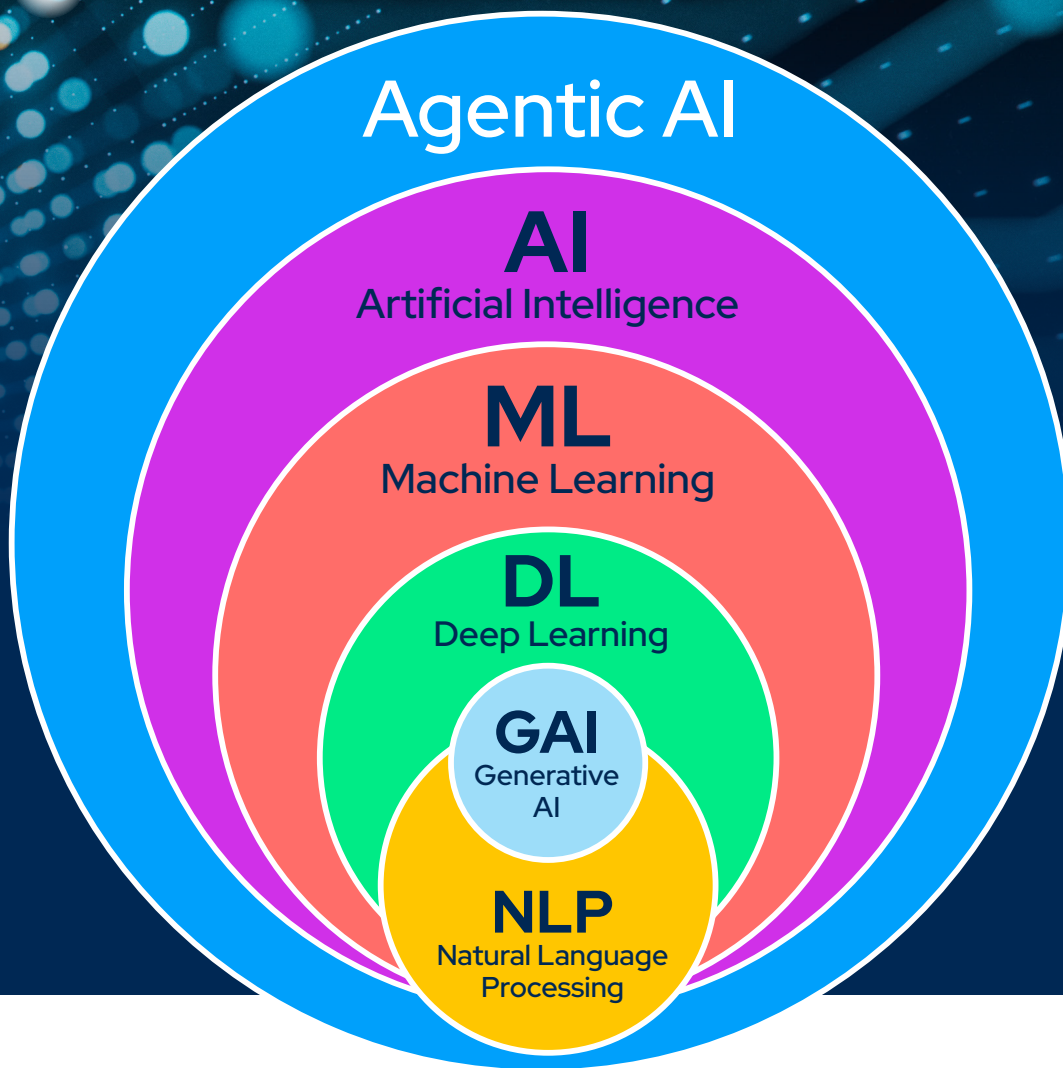


What is Artificial Intelligence?



Agentic AI: Artificial intelligence that can autonomously make decisions and take actions to achieve specific goals. Agents provide a framework for generative AI models to plan how to achieve a goal, and execute the tasks needed to do so. Agents are able to use tools such as web search or API calls.

Artificial Intelligence (AI): The ability of a machine or computer program to perform tasks that typically require human intelligence, such as reasoning, learning, and problem-solving. AI systems can learn from data and improve their performance over time without being explicitly programmed.

Machine Learning (ML): A type of AI that allows software applications to become more accurate in predicting outcomes without being explicitly programmed to do so. Machine learning algorithms are trained using historical data to predict new values or classify content.

Deep Learning (DL): A subset of machine learning that uses artificial neural networks to mimic the learning processes of the human brain.

Generative AI (GenAI): A type of AI that can create new content, such as text, images, audio, and synthetic data. Trained using enormous sets of data and content, Generative AI models can create new content such as text, images, audio, video or synthetic data from a text description or input known as a "prompt".

Natural Language Processing (NLP): A subfield of computer science and linguistics that deals with the interaction between computers and human language. It involves developing algorithms and models that can analyze, understand, and generate human language.

How to Discuss AI with Your Board



Strategic Impact

AI is no longer optional; it's shaping competitiveness, efficiency, and innovation across industries.



Business Value

Show measurable outcomes like reduced costs, improved decision-making, and faster time to market.



Investment Lens

Frame AI as a growth driver with ROI potential, not just a technology expense.



Risk & Governance

Highlight responsible AI adoption, data privacy, and regulatory compliance.



Future Readiness

Position AI adoption as foundational for scaling and resilience in the digital era.

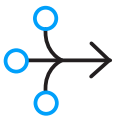


How to Discuss AI with Your Peers



Practical Use Cases

Connect AI to real tasks, like supplier on-boarding, insurance claim handling or customer self-service, and many others.



Shared Challenges

Many teams face manual, fragmented processes that AI can streamline.



Collaboration

Break down silos by joining forces across HR, IT, Operations, and more to unlock broader AI value.



Upskilling & Enablement

Encourage experimentation with no-code/low-code AI tools and training.



Trust & Adoption

Emphasize transparency, accuracy, and human-in-the-loop governance.

