TUNGSTEN AUTOMATION

Identity Verification

Securely capture, validate, and classify digital IDs, processing large volumes instantly

AI Agents

Intelligent Document Processing

Integration

Robotic Process Automation

Process Orchestration

Generative AI

Reduced data collection times by
88%

1000's
of hours saved each week

Increased compliance

Why

Identity verification is a critical function in government services, requiring accurate validation of individuals' identities across various touchpoints and services. This process needs to be both secure and efficient while maintaining privacy standards. Tungsten Automation's identity verification solutions incorporate advanced AI and machine learning capabilities to automate the verification process, including document authentication, biometric matching, and cross-reference checking across multiple sources of authority.

For government agencies, automated identity verification significantly reduces the risk of identity fraud while accelerating service delivery. The system can process high volumes of verification requests simultaneously, reducing waiting times and improving the user experience. Australian individuals benefit from faster service access, reduced need for in-person visits, and enhanced security of their personal information. The automated solution also maintains detailed audit trails, ensuring compliance with privacy regulations and security standards.

How

A **leading European bank** demonstrates the power of this approach. Facing increasing regulatory pressure around anti-money laundering and Know Your Customer (KYC) compliance, the bank deployed Tungsten Automation's robotic process automation to streamline and strengthen identity verification.

Previously, analysts spent hours manually gathering and verifying customer data from internal and external sources. With Tungsten Automation, these processes are now fully automated: AI bots collect and cross-check information from databases, business registries, news archives, and more.

This has reduced data collection times by up to 88%, saving thousands of hours each week, cutting compliance risks, and freeing staff to focus on higher-value tasks. The solution also provides a complete audit trail for every verification, ensuring robust regulatory compliance and operational transparency.

Learn More

Join the thousands of agencies transforming their processes with Tungsten Automation.

Visit TungstenAutomation.com to request a demo.

View more at our Australian government website